

WC4250 Firmware Release Installation Instructions

> Firmware Upgrade

The Firmware Upgrade feature provides the customer with the means to upgrade the machine firmware without requiring the attendance of a Customer Service Representative. There are two methods of upgrading the machine firmware.

1. Load USB thumb drive with firmware, then upgrade via machine USB port.
2. Upgrade via the network and web browser interface using CentreWare Internet Services (CWIS).

See detailed firmware installation instructions that follow for both methods.

The upgrade will take approximately twenty-five minutes.

> Information Checklist

Before you start the upgrade procedure ensure you have the following items:

1. Obtain the firmware upgrade file. You can obtain the latest SPAR release file for your machine from https://www.xrsgsn.com/admin/user/spar_release.ihtml with the SPAR Release code of: **WC4250Spar**.
2. Download the upgrade file to a local or network drive. You will be able to delete the file after completing the upgrade procedure. Note: The firmware file ends with the extension “.hd”. If the firmware file was bundled within the downloaded “.zip” file, it must be extracted from the “.zip” file.
3. Choose the desired upgrade method and follow the instructions listed in that section for the desired upgrade method.