

Troubleshooting

Error Message	Probable Cause	Corrective Action
MEMORY OVERFLOW	The memory became full during a Transmission, etc.	Press the Stop key to cancel the message then retry the communication when adequate residual memory is gained.
DOCUMENT IN MEMORY	A document was received to memory because printing could not occur.	Add paper to the paper tray or check for a paper jam. If a paper jam exists, see the "Paper Jam" section in this chapter.
NOT ALLOWED NOW	The specified feature is not enabled now.	Refer to the correct procedure.
OUT OF TONER	The toner cartridge is empty.	Replace the toner cartridge. See Chapter 14, "Replacing the Toner Cartridge and Fuser Cleaner".
PAGE NUMBERS DIFFER	The designated number of pages does not match the actual document.	Verify the designated number is correct. If the document misfed, resend the document.
PAPER JAM	A recording paper misfeed was detected.	Open the Top Cover and remove the jammed recording paper.
PAPER TRAY IS EMPTY	All paper tray are empty.	Add paper to the paper tray. Ensure the paper tray is closed.
PAPER SIZE CHECK	The paper in the paper tray is not the correct size.	Insert the correct paper.
PIX ERROR	The image of the document transmitted or received is deficient.	Retry the communication.
POLLING ERROR	The password or Tel Number in the Polling communication is wrong.	Retry the communication with the correct password or Telephone Number.
PRINTER PROBLEM NOTIFY THE SERVICEMAN	A power failure occurred which resulted in loss of data stored in memory.	A Power Failure list is printed when power is restored. See Chapter 12, "Reports".