



Fiery Patch Release Notes

General information

Defect ID number	1-18OY98
Product name	Fiery EX Controller For Xerox Color 550/560 Printer
Release date	September 24, 2010

Files included in this release

File name	File size
1-18OY98.exe	3185KB

Issue(s) addressed with this release

1. Version string is truncated in PCL Test Page, displayed as "1."
2. Brazilian Portuguese & French missing on Secure Print Tab on Fiery icon
3. "Invalid Argument is encountered" when mapping Paper Catalog
4. Text/Graphics Enhancement feature is ON by default but not being applied to print jobs
5. Text/Graphics Quality option Best isn't applied correctly when Text/Graphics Enhancement is ON
6. Equitrac Office can't retrieve JBA data
7. Several finishing options fault at the Fiery, requiring SEF paper to be loaded in the printer
8. Bi-Fold finishing options are not set at the Fiery
9. System Descriptor returned by a SNMP query is incorrect

Steps to reproduce the Issue(s)

1. Version string is truncated in PCL Test Page, displayed as "1."

- a. Print the PCL Test Page from a Fiery EX Controller 1.0 server
- b. View Version entry

Result: Version string is "1."

2. Brazilian Portuguese & French missing on Secure Print Tab on Fiery icon

- a. Connect Fiery in French (or Brazilian Portuguese) to the printer
- b. On the printer's LCD screen, select the Fiery icon
- c. Select the jobs (taches) tab

Result: Jobs printed from English driver with Secure Print do not show up on the LCD - unable to enter code to print.



3. [Fiery Central] "Invalid Argument is encountered" when mapping Paper Catalog

- a. Right-click the EFI Fiery Central Bar and select Paper Catalog Map

4. Text/Graphics Enhancement feature is ON by default but not being applied to print jobs

- a. Print the test file.

Result: The edge of 100% black text and line objects are not as smooth as expected.

5. Text/Graphics Quality option Best isn't applied correctly when Text/Graphics Enhancement is ON.

- a. Print job with Print Driver or from Job Properties at CWS
- b. select the Image tab
- c. Ensure Text/Graphics Enhancement is ON
- d. Set Text/Graphics Quality to Best
- e. Print the file

Result: The edge of text and line objects is not as smooth as expected.

6. Equitrac Office can't retrieve JBA data.

When Equitrac Office retrieves JBA data, it depends on a https redirection to handle the fact that the device might or might not have SSL enabled.

When the Fiery is configured and Equitrac Office attempts to retrieve the JBA data via a http call, the Fiery device returns a HTTP 500 error. When Fiery is not configured correctly, the device automatically redirects to https.

7. When using FreeFlow Print Manager applications, several finishing options fault at the Fiery, requiring SEF paper to be loaded in the printer.

- a. In Printer Registration, add the Xerox Color 550/560 EX 1.0
- b. In the Free Flow Print Manager application, set the added printer as Target Destination
- c. Load a letter size multiple page document
- d. For Finishing, select '2 Staples - Top Portrait'
- e. Select Submit All
- f. At the DFE, select the job and Print

Observation: The job will fault with the error 'Finishing not possible for selected paper feed direction.'

- g. Select 'View Properties'
- h. Select the Media tab
- i. The 'Paper Size' drop-down will be empty. From the drop-down, select '8.5x11 Letter SEF'
- j. Select Print

Observation: The job will print successfully on SEF paper

Note 1: This was observed with '2 Staples - Top Portrait', '2 Staples - Bottom Portrait', 'Center Staple - Top Portrait', 'Center Staple - Bottom Portrait', 'Punch - Top Portrait' and 'Punch - Bottom Portrait'. Apparently these all required SEF stock, so the EFI IPP server should be automatically mapping these jobs to SEF media on the Fiery.

Note 2: A similar issue was observed with 'C Tri-Fold - Print Inside', 'C Tri-Fold - Print Outside', 'Z Tri-Fold - Print Inside' and 'Z Tri-Fold - Print Outside'. These jobs will fault at the DFE with the error 'Finishing not supported by media selected.' If '8.5x11 Letter SEF' is selected in the job properties, the jobs will print on SEF paper.

8. When using FreeFlow Print Manager applications, Bi-Fold finishing options are not set at the Fiery.

- a. In Printer Registration, add the Xerox Color 550/560 EX 1.0
- b. In the Free Flow Print Manager application, set the added printer as Target Destination
- c. Select a multiple page document
- d. Select the Job Setup tab
- e. For Finishing, select 'Bi-Fold - Multiple Sheets'
- f. Select Submit All
- g. At the DFE, open the submitted job properties
- h. Select the Finishing tab

Observation: the 'Fold Style' option is set to 'Off'. The printed job will have no finishing.

Note: The issue occurs with the four Bi-Fold finishing options:

Bi-Fold - Multiple Sheets
Bi-Fold - Multiple Sheets Stapled
Bi-Fold - Print Inside
Bi-Fold - Print Outside

9. System Descriptor returned by a SNMP query is incorrect.

When querying the Fiery for a System Descriptor, the Fiery should return: "Xerox Color 560/550 with Xerox EX560/550 Fiery Controller"

Before installing 1-18OY98.exe

1. This patch is exclusive, it must be installed by itself, and the server must be rebooted once. After that, other patches can be applied to the server.
2. If any prerequisites listed below, they must be installed in the order specified before applying the "1-18OY98.exe" patch:
 - None.
3. If any known issues listed below, read before installing 1-18OY98.exe patch:
 - None.

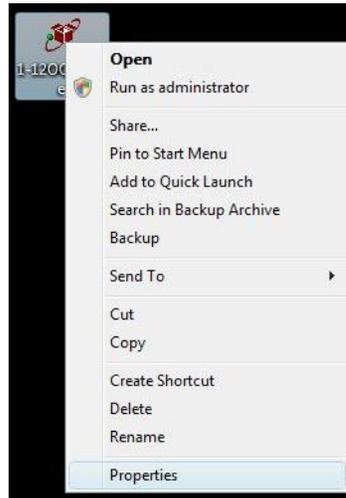


Patch installation instruction

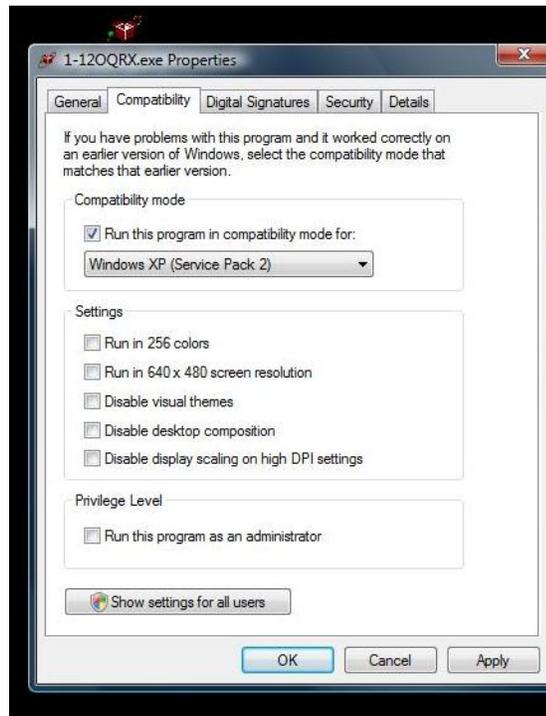
1. Make sure the Fiery is idle.
2. Execute **1-18OY98.exe** and follow the instructions in the Fiery Patch Downloader.
3. Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart now or Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect*)
5. Wait until the Fiery comes to Idle and print the configuration page.
6. Verify that the **System update Log** contains the patch number **1-18OY98**.

Note: To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:

- Right-click on the 1-18OY98.exe and select 'Properties'



- Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



- Double-click the program and follow the instruction to install the patch.