

## **Fiery Patch Release Notes**

#### **General information**

Defect ID number	1-18TDCT
Product name	Fiery EX Controller For Xerox Color 550/560 Printer
Release date	September 24, 2010

#### Files included in this release

File name	File size
1-18TDCT.exe	1.72 MB

#### Issues addressed with this release

1. Issues with connecting to the Xerox Communication Server to register the printer for accurate automated meter reading and automatic supplies replenishment. (Xerox eSolutions)

2. CentreWare Internet Services link from Fiery Webtools does not open if network passes through a proxy server.

#### Steps to reproduce the lssue(s)

## 1. <u>Issues with connecting to the Xerox Communication Server to register the printer for accurate automated meter reading and automatic supplies replenishment. (Xerox eSolutions)</u>

- a. Goto WebTools via IP of the Fiery
- b. Click on Xerox Center Ware link
- c. Go to Properties
- d. Select Services
- e. Select Xerox Services
- f. Select Xerox Communication Server
- g. Click on Test Communication.

# 2. <u>CentreWare Internet Services link from Fiery Webtools does not open if network passes through a</u> proxy server

- a. Setup network with a proxy server.
- b. Using a browser (set to above proxy) launch Webtools.
- c. Click on Xerox CentreWare link.

Result: Page will fail to launch since IP address 100.100.102 is not resolved by the proxy server.



CAUTION

### Before installing 1-18TDCT.exe

- 1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 2. If any prerequisites listed below, they must be installed in the order specified before applying the **1-18TDCT.exe** patch:
  - 1-18OY98
- 3. If any known issues listed below, read before installing **1-18TDCT.exe** patch:

• The eSolutions issue is partially addressed with 1-18TDCT.exe and will require patch 1-18WR6X.exe for the eSolutions issue to be completely resolved.

### Patch installation instruction

- 1. Make sure the Fiery is idle.
- 2. Execute 1-18TDCT.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader:
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart now or Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect*)
- 5. Wait until the Fiery comes to Idle and print the configuration page.
- 6. Verify that the System Update Log contains the patch number 1-18TDCT.exe.

Notes:

- To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:
- Right-click on the 1-18TDCT.exe and select 'Properties'





• Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



• Double-click the program and follow the instruction to install the patch.