



Fiery Patch Release Notes

General information

Defect ID number	1-18WR6X
Product name	Fiery EX Controller For Xerox Color 550/560 Printer
Release date	October 21, 2010

Files included in this release

File name	File size	
1-18WR6X.exe	2.14 MB	

Issues addressed with this release

- 1. Paper Catalog is mapping to "Transfer" paper for Media Type by default
- 2. XDM Compliance: SNMP changes to support different product territories
- 3. Startup Page takes five minutes to print if crossover (scan) cable is disconnected
- 4. Text Sharpness degrade issue observed after PLP Patch

Steps to reproduce the Issues

1. Paper Catalog is mapping to "Transfer" paper for Media Type by default

- a. Create a new Paper Catalog entry
- b. The pulldown for Type Details is blank
- c. If "Plain" is not specified in this pulldown, the default mapping will be to "Transfer" paper

Result: The default mapping should be to "Any"

2. <u>Xerox Device Management (XDM) Compliance: SNMP changes to support different product</u> <u>territories</u>

Brazilian Portuguese, French, Italian, German, and Spanish languages were not listed as choices for Multinational screens for Printer Language and Console Language. This will allow for setting those individual languages on the Xerox Color 550/560 via XDM. It will allow for remote language changes of the fleet via XDM.

3. <u>Startup Page takes five minutes to print if crossover (scan) cable is disconnected</u>

- a. Disconnect the crossover that attaches the Fiery Controller to the Xerox Color 550/560
- b. Reboot the Fiery server

Result: The Startup Page will take a long time to print after the Fiery reaches idle.

CAUTION

4. Text Sharpness degrade issue observed after PLP Patch (1-180Y98)

After the PLP Patch (1-18OY98) was loaded, text sharpness degraded.

Before installing 1-18WR6X.exe

- 1. This patch is exclusive. It must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 2. If any prerequisites listed below, they must be installed in the order specified before applying the **1-18WR6X.exe** patch:
 - 1-18OY98
 - 1-18TDCT
- 3. If any known issues listed below, read before installing **1-18WR6X.exe** patch:
 - None.

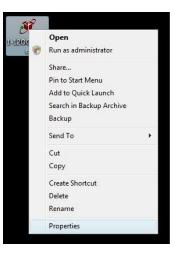
Patch installation instruction

- 1. Make sure the Fiery is idle.
- 2. Execute 1-18WR6X.exe and follow the instructions in the Fiery Patch Downloader.
- 3. Notes about the Fiery Patch Downloader:
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
- 4. After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Restart now or Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect*)
- 5. Wait until the Fiery comes to Idle and print the configuration page.
- 6. Verify that the System update Log contains the patch number 1-18WR6X.

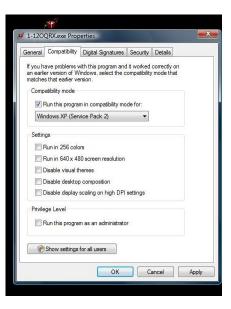
Notes:

- To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:
- Right-click on the 1-18WR6X.exe and select 'Properties'





• Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



• Double-click the program and follow the instruction to install the patch.