

Fiery Patch Release Notes

General information

Defect ID number	1-19121X
Product name	Fiery EX Controller For Xerox Color 550/560 Printer v1.0
Release date	January 18, 2011

Files included in this release

File name	File size
1-19121X.exe	1.28 MB

Issue(s) addressed with this release

- Command WorkStation freezes.

Steps to reproduce the Issue(s)

1. Submit many jobs in a variety of sizes to the Fiery.
2. Change job properties of the jobs using Command WorkStation.
3. Over time, note that Command WorkStation becomes slower to respond.

Result: Command WorkStation eventually becomes unresponsive and the Fiery requires rebooting.

Before installing 1-19121X.exe

1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.



2. If any prerequisites listed below, they must be installed in the order specified before applying the **1-19121X.exe** patch:

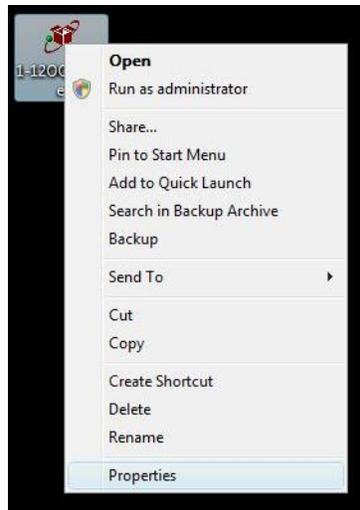
- **1-18OY98**
- **1-18TDCT**
- **1-18WR6X**

3. If any known issues listed below, read before installing **1-19121X.exe** patch:

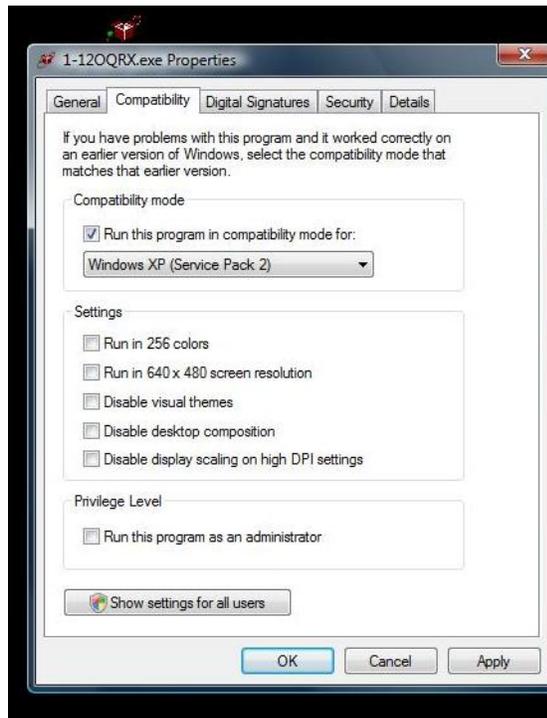
- None.
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Patch installation instruction

- 1 Make sure the Fiery is idle.
 - 2 Execute **1-19121X.exe** and follow the instructions in the Fiery Patch Downloader.
 - 3 Notes about the Fiery Patch Downloader
 - a. Login must be admin. This is fixed and cannot be modified.
 - b. Password is the Fiery administrator login password.
 - c. Hostname can be either the IP address or the Fiery server name.
 - 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect*)
 - 5 Wait until the Fiery comes to Idle and print the configuration page.
 - 6 Verify that the **System update Log** contains the patch number **1-19121X**.
- To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:
 - Right-click on the 1-19121X.exe and select 'Properties'



- Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



- Double-click the program and follow the instruction to install the patch.