

# **Fiery Patch Release Notes**

## **General information**

Defect ID number	1-19121X
Product name	Fiery EX Controller For Xerox Color 550/560 Printer v1.0
Release date	January 18, 2011

## Files included in this release

File name	File size
1-19121X.exe	1.28 MB

#### Issue(s) addressed with this release

• Command WorkStation freezes.

#### Steps to reproduce the Issue(s)

- 1. Submit many jobs in a variety of sizes to the Fiery.
- 2. Change job properties of the jobs using Command WorkStation.
- 3. Over time, note that Command WorkStation becomes slower to respond.

Result: Command WorkStation eventually becomes unresponsive and the Fiery requires rebooting.

## Before installing 1-19121X.exe

- 1 This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
- 2 If any prerequisites listed below, they must be installed in the order specified before applying the **1-19121X.exe** patch:
  - 1-18OY98
  - 1-18TDCT
  - 1-18WR6X
  - 3 If any known issues listed below, read before installing **1-19121X.exe** patch:
  - None.





# Patch installation instruction

- 1 Make sure the Fiery is idle.
- 2 Execute **1-19121X.exe** and follow the instructions in the Fiery Patch Downloader.
- 3 Notes about the Fiery Patch Downloader
  - a. Login must be admin. This is fixed and cannot be modified.
  - b. Password is the Fiery administrator login password.
  - c. Hostname can be either the IP address or the Fiery server name.
- 4 After the patch is downloaded, and when prompted by the Fiery Patch Downloader, choose Reboot. (*If you choose to Restart later, make sure you manually reboot the server for changes to take effect*)
- 5 Wait until the Fiery comes to Idle and print the configuration page.
- 6 Verify that the **System update Log** contains the patch number **1-19121X**.
- To run this patch downloader on a Vista 32bit or 64bit client, follow the steps below:
  - Right-click on the 1-19121X.exe and select 'Properties'



 Select 'Run this program in compatibility mode for: Windows XP' and click 'OK'



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If you h an earli matche	ave problems v er version of W s that earlier ve	vith this program and indows, select the c rsion.	l it worked ompatibility	correctly on mode that	
Comp	atibility mode				
F	Run this program	m in compatibility mo	de for:		
Wir	ndows XP (Sen	vice Pack 2)	•		
Settin	gs				
F	Run in 256 colo	rs			
	Run in 640 x 48	0 screen resolution			
	Disable visual th	nemes			
	Disable desktop	composition			
	Disable display	scaling on high DPI	settings		
Privile	ge Level				
F	Run this progra	m as an administrato	r		
	Show settings	for all users			
	Show settings				

• Double-click the program and follow the instruction to install the patch.