Fiery Patch Release Notes

General information

Defect ID number	1-19FU5H
Product name	Fiery Network Controller for WorkCentre 7500 Series v1.0
Release date	1/13/2011

Files included in this release

File name	File size
1-19FU5H.ps	1,008 KB

Issue(s) addressed with this release

When Secure Erase is enabled, Job Properties in CWS acting slow when submitting job.

Steps to reproduce the Issue(s)

1. Be sure to activate Secure Erase
2. Import a 20 page pdf doc to the hold queue
3. Open Job Properties
4. Go to Mixed Media settings and set the following settings:
5. Pages 1-10, Tray 1, 11x17
6. Pages 11-20, Tray 5, 8.5x11 LEF
7. Change copy count to 3 and select print.

Result:

User will see extremely long delay in responsiveness on CWS.

Before installing "1-19FU5H.ps"

⚠️ CAUTION

1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
2. Prerequisite listed below must be installed before applying "**1-19FU5H.ps**" patch:
   - 1-18GCJ1

   Note: Print Configuration Sheet to check if patch has been installed.

   Note: If patch is not installed it can be found at http://www.support.xerox.com/ or Fiery System Updates.
3. If known issues are listed below, read before installing **1-19FU5H.ps** patch:
   - None.

4. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **1-19FU5H.ps** patch. If you are required to install any of the patch(es) below, do so <u>before</u> installing the **1-19FU5H.ps** patch:

    - None.

Patch installation instruction

1. Make sure that the Fiery is Idle.
2. Import the patch file **1-19FU5H.ps** using Command Workstation to the Direct queue. Or use Fiery WebTools by going to the Docs tab to Import to the Direct queue.
3. You must wait until the file finishes processing. Please refer to CWS or WebTools to ensure the patch file is completely processed.
4. From Command WorkStation, choose Server →Reboot Server, or from the WC75xx UI select the Fiery Button → Restart Server →login as operator → Reboot System.
5. Wait until the Fiery comes to Idle - If startup page is enabled on the Fiery Controller, the startup page will print.
6. Print a configuration page to verify that the **Update Info** section contains the patch number **1-19FU5H.ps**.