Fiery Patch Release Notes

General information

Defect ID number	1-19KDFE
Product name	Fiery Network Controller for WorkCentre 7500 Series v1.0
Release date	1/13/2011

Files included in this release

File name	File size
1-19KDFE.ps	552 KB

Issue(s) addressed with this release

All jobs printed to Upper Center Tray with errors.

Steps to reproduce the Issue(s)

1. Make sure no finisher is attached to the WC75xx.
2. From WC75xx UI log into Tools. Go to Tools→Device Settings→Output... →Output Location and make sure Lower Center Output Tray (default) is selected.
3. Import any job to the CWS hold queue.
4. Open Job Properties and set Output Tray=Automatically Select or Lower Center Tray.
5. Print and check the output

Result: All pages are output to the Upper Center Tray instead of Lower Center Tray as specified. The job shown under Printed queue is red with a status "Job completed but with error..."   The job error on the WC 75xx UI is "The output was not sent to the tray specified".

Note: This problem also happens to Integrated Office Finisher when selecting Finisher Output Tray.

Before installing "1-19KDFE.ps"

⚠ CAUTION

1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
2. Prerequisite listed below must be installed before applying "**1-19KDFE.ps**" patch:
   - 1-18GCJ1

   Note: Print Configuration Sheet to check if patch has been installed.

Note: If patch is not installed it can be found at http://www.support.xerox.com/ or Fiery System Updates.

3. If known issues are listed below, read before installing **1-19KDFE.ps** patch:

   - None.

4. Do <u>NOT</u> install any of the following patch(es) <u>after</u> installing the **1-19KDFE.ps** patch. If you are required to install any of the patch(es) below, do so <u>before</u> installing the **1-19KDFE.ps** patch:

   - None.

Patch installation instruction

1. Make sure that the Fiery is Idle.
2. Import the patch file **1-19KDFE.ps** using Command Workstation to the Direct queue. Or use Fiery WebTools by going to the Docs tab to Import to Direct queue.
3. You must wait until the file finishes processing. Please refer to CWS or WebTools to ensure the patch file is completely processed.
4. From Command WorkStation, choose Server → Reboot Server, or from the WC75xx UI select the Fiery Button → Restart Server →login as operator → Reboot System.
5. Wait until the Fiery comes to Idle - If startup page is enabled on the Fiery Controller, the startup page will print.
6. Print a configuration page to verify that the **Update Info** section contains the patch number **1-19KDFE**.