



# Fiery Patch Release Notes

## General information

Defect ID number	1-1ADP4T
Product name	Fiery Network Controller for WorkCentre 7500 Series
Release date	2-18-2011

## Files included in this release

File name	File size
1-1ADP4T.ps	555 KB

## Issue(s) addressed with this release

- 1-194XSH: Equitrac Office can't retrieve JBA data from device, therefore non-print jobs will not be charged.
- 1-1AAEM5: Print output is in B&W after enabling then disabling Xerox Standard Accounting – Color tracking only.

## Steps to reproduce the Issue(s)

### 1. 1-194XSH: Equitrac Office is not able to retrieve Job Based Accounting (JBA) data from device.

Integrated Fiery w/Northwood - Equitrac Office is not able to retrieve JBA data from device, therefore non-print jobs will not be charged.

When Equitrac Office (EO) retrieves the JBA data it depends on a https redirection to handle the fact that the device might or might not have SSL enabled.

When the Fiery is configured and EO attempts to retrieve the JBA data via http call, the Fiery device returns HTTP 500 error. When Fiery is not configured, the device automatically redirects to https.

### 2. 1-1AAEM5: Print output is in B&W after enabling then disabling Xerox Standard Accounting – Color tracking only.

Note: This is with WC75xx System Software version 061.120.200.35300 or later.

1. Launch CWIS → Login as admin → Properties → Accounting → Xerox Standard Accounting
2. Click Enablement → Enable color tracking only (Select radio button) → Save
3. Click Accounts → Add a Group Account
4. Click Users & Limits → Add an User → Save
5. Print a job with the just created User ID (Output is in grayscale: OK)
6. Go to Enablement → Set Disable tracking for all services -> Save
7. Print any job

Result: The output is in Black and White.

Expected Behavior: Output should be in color since Color Tracking was disabled.

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## Before installing “1-1ADP4T.ps”



1. This patch is exclusive, it must be installed by itself, and the server must be rebooted or restarted once. After that, other patches can be applied to the server.
2. Prerequisites listed below must be installed in the order specified before applying “1-1ADP4T.ps” patch:
  - **1-18GCJ1**

Note: Print Configuration Sheet to check if patch has been installed.

Note: If patch is not installed it can be found at <http://www.support.xerox.com/> or Fiery System Updates.
3. If any known issues listed below, read before installing **1-1ADP4T.ps** patch:
  - None.
4. Do **NOT** install any of the following patch(es) after installing the **1-1ADP4T.ps** patch. If you are required to install any of the patch(es) below, do so before installing the **1-1ADP4T.ps** patch:
  - None.

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## Patch installation instruction

1. Make sure that the Fiery is Idle.
2. Import the patch file **1-1ADP4T.ps** using Command Workstation to the Direct queue. Or use Fiery WebTools by going to the Docs tab to Import to the Direct queue.
3. You must wait until the file finishes processing. Please refer to CWS or WebTools to ensure the patch file is completely processed.
4. From Command WorkStation, choose Server → Reboot Server, or from the WC75xx UI select the Fiery Button → Restart Server → login as operator → Reboot System.
5. Wait until the Fiery comes to Idle - If startup page is enabled on the Fiery Controller, the startup page will print.
6. Print a configuration page to verify that the **Update Info** section contains the patch number **1-1ADP4T**.