Technical bulletin

Installing SP2 for Windows XP on the Spire CXP3535e Color Server

Service Pack 2 for Windows XP$^®$ contains a large number of known problem updates and several security enhancements. Following a default installation of Service Pack 2 for Windows XP, the internal firewall of Windows XP is enabled in a way that blocks sharing and printing services, and affects some of the features provided by the Spire™ CXP3535e color server.

In order to install Service Pack 2 for Windows XP, Creo has provided the **CreoPatch_WXPSP2.exe**, which activates the service pack in a way that will not affect the Spire functionality**.** This document specifies the action to be taken to successfully install Service Pack 2 for Windows XP.

Installation Steps

Notes:

1. Prior to the installation, it is highly recommended to perform a full backup of the system configuration and important jobs, as described in the *Spire CXP3535/3535e Color Server User Guide*.
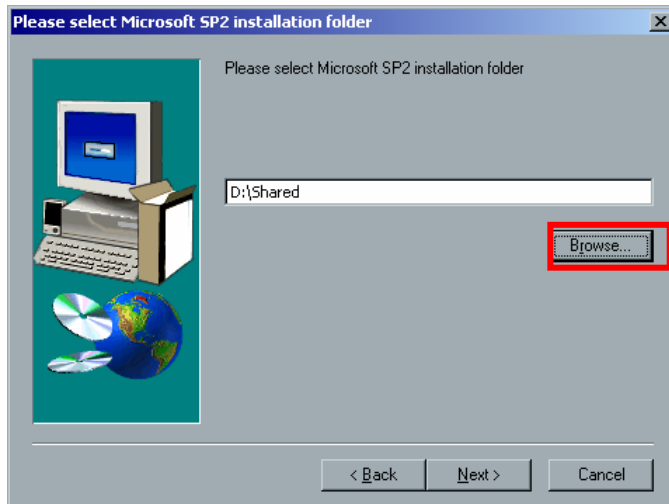2. The installation process can take up to an hour.

To install SP2 for Windows XP:

1. Download Service Pack 2 for Windows XP.

   a. Shut down the Xerox$^®$ DocuColor 3535 Printer-Copier.

   b. Shut down the Spire CXP3535 color server software.

   c. Click the following link and save the file to **D:\shared**. Do *not* open the file.
   http://download.microsoft.com/download/1/6/5/165b076b-aaa9-443d-84f0-73cf11fdcdf8/WindowsXP-KB835935-SP2-ENU.exe.

   Important: Make sure that you have saved the Service Pack 2 file in the appropriate location on your Spire color server. Do *not* install it on your Spire color server.

2. Install the patch.

   a. Double click the **CreoPatch_WXPSP2.exe** file.

b. In the following window, click **Browse** and navigate to the **WindowsXP-KB835935-SP2-ENU.exe** file (Windows XP SP2 installation file), which is located in the **D:\Shared** folder.

c. Click **Next**.

The Service Pack installation runs and after approximately 8 to 10 minutes, the Spire CXP3535e color server automatically restarts.
Note: It may take at least one minute from the time the Installation window disappears until the server restarts.

3. Verify that SP2 for Windows XP is installed.
   From the **Help** menu, select **About**. In the About window, make sure that the **Microsoft SP2 for Spire** update appears in the **Updates** box.

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