

June 2008

Dear Xerox EX260 customer:

Your EX260 system can now be upgraded with the **1-Y303R** software kit.

**NOTE:** This patch may be installed by the customer following the enclosed *Installation Instructions*.

**NOTE:** Your system must be at version EX260 v2.0 with patch 1-VTO62 prior to installing this software.

We tested this updated software release specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software kit contains fixes for the following SPARs:

SPAR Release		SPAR #	Description
<b>SPAR kit version</b>			
1-Y303R	1.	524750625	Some text prints w/ partial erasure of characters on pre-imposed A3 PDF. (1-XTSB1)
	2.	489468046	Fonts are missing after a job is printed. (1-WYQ6I)
	3.	448429958	Imported PDF prints black lines as white. (1-WR4Y7)

**NOTE:** Not all child SPARs will be listed in this letter.