

# Release Note

General information	
Issue ID Number	1-GDMQE
Product Name	EX12 SP2
Issue Date	December 3, 2004

Files included in this release	
File name	File size
1-GDMQE.ps	9.95 Megabytes
ReleaseNotes.pdf	

Issue description
Exporting job log from Web Spooler will have the Color column be all 0 for all jobs.

Steps to reproduce
<p>Recreation Steps:</p> <ol style="list-style-type: none"><li>1. Connect to the EX12 through Web Tools/ Web Spooler</li><li>2. Save job log</li><li>3. Open in Excel. Click next twice and finish.</li><li>4. Look under the Color column. You will notice that they are all "0". They moved over to the B/W column.</li></ol>

Resolution type:	Closed - Patch
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Resolution
1-GDMQE.zip

Important notes
<p><b>Installation Steps:</b></p> <ol style="list-style-type: none"><li>1. Download/Import the patch file "1-GDMQE.ps" with either Fiery Downloader or Command Workstation to the "Direct" queue.</li><li>2. You must wait at least 60 seconds after the patch file downloaded/imported before rebooting the system. This will ensure the patch file is completely processed.</li><li>3. The system must be rebooted twice for the patch to be effective.</li><li>4. Please select "Shut Down" and then "Reboot System" on the Fiery LCD. When the Fiery has come to "Idle", repeat the steps to reboot the system.</li><li>5. Please wait until the Fiery has come to idle after the second reboot to print out the configuration page.</li></ol> <p>Verify the <b>Update Info</b> section. It should contain the patch number "1-GDMQE".</p>

Known Issues
No known issues