

***Multiple Copy, Manual Duplex Printing
EX12 2.0***

Problems Addressed:

Manual duplexing fails when multiple copies are requested. (Xerox SPAR #898701577, EFI Bug # 1-7CBDW)

Solution:

Install enclosed patch.

This update consists of the following file:

| File Name | File Size |
|------------|-----------|
| 1-7CBDW.ps | 185 KB |

Installation Instructions:

1. Download 1-7CBDW.ps file via the Fiery Downloader or Web Downloader to the Print queue or if using the import function of CWS 4.x to import to the Hold queue, then print.
2. In Command Workstation/Spooler (web), verify that 1-7CBDW.ps is in the printed queue.
3. Wait 60 seconds.
4. Reboot the Fiery server from the Fiery Control Panel.
5. After the server has restarted, please wait until it goes to idle and print a Configuration Page to verify that the file has been received. The Update Information should contain the patch number 1-7CBDW.ps.

Additional Notes:

1. When requesting multiple copies, the EX12 will request to add the second side after each set.
For Example: 2-page document, 2 sets
 1. The EX12 will print page 1 of set 1
 2. Ask to load paper in Tray 5 for page 2 of set 1
 3. Page 2 of set 1 will print
 4. Page 1 of set 2 will print
 5. Ask to load paper in Tray 5 for Page 2 of set 2

This is designed to work this way with the EX12 Fiery Server on the DC12.

2. As a workaround, "Collate" can be selected in the application. This will have all of page 1 print, then load into the DC12 to print all of page 2.
For Example: 2-page document, 2 sets
 1. The EX12 will print 2 copies of page 1
 2. Ask to load paper in Tray 5 for page 2
 3. 2 copies of Page 2 will print