

# Xerox® FreeFlow® Repository Management Server 9.0.25.1 Upgrade Install Instructions



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Dear Xerox FreeFlow® Repository Management Server (RMS) Customer:

A new FreeFlow® 9.0.25.1 patch has been released for mass distribution. As noted below, this release includes many software fixes and updates, including the customer-submitted System Problem Action Requests (SPARs).

## **Installation**

Customers may search for their product in the search field at the xerox.com main screen or can browse for their product by selecting Support then Support & Drivers and enter their product in the Search by Product field.

### **Software location:**

Service Pack files, installation instructions and Customer Letters may be downloaded from:

- GSN Library 5684: <https://www.xrqgsn.com/secure/main.pl?catid=5684>
- [www.xerox.com/support](http://www.xerox.com/support)

## **New Features**

### **Third Party Software Compliance**

#### **FreeFlow RMS:**

- Windows Server 2012 Standard R2 (64-bit)
- Windows Server 2012 Standard R2 Update (64-bit)
- Windows Server 2016 (64-bit)
- Windows Server 2019 (64-bit)
- DocuShare 6.6.1

## **Caveats/Limitations**

### **RMS Server (Standalone) - Limitation**

- Connection to SharePoint 2007/2010 (64-bit) on Windows Server 2012/2016/2019 (64-bit) via the RMS Connector is **not supported**

## **Incremental Printer Support**

- **Xerox® Versant™ 280 Press with Xerox® EX 280 / Xerox® EX-i 280 Printer Server 2.0**
  - Named support has been provided for this printer

## **Printer Support**

### **All EFI print paths**

- **Problem:** Landscape jobs staple in the opposite corner than what is specified from FreeFlow.  
**Workaround:** To staple jobs of all paper sizes correctly from FreeFlow applications, set the Orientation attribute in FreeFlow to match the orientation of the job before submitting it to the EX Print Server. Therefore landscape jobs require that the Orientation in FreeFlow be set to Landscape.
- **Problem:** The Trimmed Length setting for FreeFlow does not map to the EFI print servers (EX Print Servers or Integrated Fiery Servers).  
**Workaround:** Send the job to a Hold queue and override the job's Trim settings at the print server using Fiery Command Workstation.
- **Problem:** Queue retrieval fails intermittently from Printer Registration  
**Workaround:** Restart the IPP Service on the EX Print Server. From the Start Menu on the EX Print Server, perform the following steps:
  - Right Click on My Computer
  - Select 'Manage'
  - Go to 'Services and Applications'
  - Select 'Services'
  - Sort by name
  - Highlight the 'EFI IPP Server'
  - On the Left side select 'Restart'
  - From FreeFlow Printer Registration, reregister the EX Print Server print path to ensure the queues are retrieved and the print path is setup properly.
- **Problem:** Special Pages (Covers, Inserts, and Exception Pages) are not supported by EFI print servers when sending a job with a page range.  
**Workaround:** Before submitting a job with Special Pages to an EFI print server, set the Production Print Page Range to 'All'. Since jobs submitted from Makeready always have a defined page range, always perform this workaround when submitting jobs from Makeready that contain special pages.
- **Problem:** When Adding a Printer in Printer Registration, the [Identify Configuration] selection may not pick up the correct printer information or fail.  
**Workaround:** Manually input the information for the Printer Model and Controller/Server Type.

- **Xerox D95 Copier/Printer with EX Print Server**  
The following feature is not supported by EFI with this printer model:
    - DFA Finisher (Custom finishing in FreeFlow)
  - **Production Print/High Security Printing**  
**Limitation:** The FreeFlow Security Certification option under High Security requires the presence of a DNS server or host resolving service available on the network. If one is not available, the check for a security certificate will fail.  
**Workaround:** If the client is running on a network where there are only IP addresses, on the client system, make an entry for the FFPS printer in the HOSTS file in the \windows\system32\drivers\etc\hosts file.
  - **Printer Registration**  
**Problem:** User cannot access the Perfect Bind functionality  
**Workaround:** When adding a printer, select Identify Configuration for the Perfect Bind functionality.
  - **Xerox D136 Copier-Printer with Integrated Copy/Print Server 1.0**  
**Limitation:** Perfect binding functionality is not supported for Output Manager. This will be addressed in a future release.
  - **Xerox® Color 60/70 FreeFlow Print Server Integrated**  
**Problem:** Network login appears when attempting to print RDO, TIFF and JPEG files or non-Standard Job Types.  
**Workaround:** When creating a printer via Printer Registration, the Print Path MUST be set to Extended Connectivity Print Job Manager rather than Standard Production Path.  
  
**Problem:** When creating a Xerox Color 60/70 FreeFlow Print Server Integrated printer in Printer Registration, automatic detection of the Model and Controller/Server Type will not work.  
**Workaround:** Manually add the Queue Name, Model and Controller/Server Type when creating the Xerox Color 60/70 FreeFlow Print Server Integrated printer.  
  
**Print Controller Limitation:** If the following print attributes are specified, they will not appear at the FreeFlow Print Server Integrated:
    - Job Name
    - Custom Stock Color
    - Resolution
    - Paper Sizes: 16K (194 x 267 mm), 16K (195 x 270 mm), 19 x 12" | 226 x 310 mm, 432 x 310 mm, 453 x 328 mm, 6 x 9" | 8K (388 x 267 mm), 8K (390 x 270 mm), C4 (229 x 324 mm) and C5 (162 x 229 mm)
- XSA not supported:** Production Printing does not support XSA accounts

## **SPAR Fixes**

**This software release contains fixes for the following SPARs:**

### **9.0.7.1:**

- RDO jobs saved to a Repository do not save

### **9.0.6.1:**

- Not syncing all documents from DocuShare

Should you have any difficulties with performing Service Pack downloads or installations, please contact your local Xerox Customer Support Hotline.

Thank you again for choosing Xerox.