WorkCentre 5030/5050 Copier/printer or Copier/printer/scan machine Upgrade Procedure

Purpose

The purpose of this document is to enable System Administrators to upgrade a WorkCentre to version 5.03.07.000.

The upgrade process will take up to half an hour. The WorkCentre will be unavailable during this time. This procedure will provide the steps needed to install the upgrade file.

Please make sure that the WorkCentre is free of faults and jams before starting any part of the upgrade.

Upgrade Requirements

To perform this upgrade, the following will be required:

1. File D050307000_00_1.DLM. IMPORTANT: This file must be extracted from the D050307000.exe file before it can be used!

2. A PC with network access to the WorkCentre.

3. The WorkCentre must have the HTTP option enabled.

Upgrade Process

1. Power on the WorkCentre and wait for a configuration report to be printed.

2. Open a Web Browser (e.g. Internet Explorer, Netscape, etc.).

3. Enter the URL, using the format "http://xx.xxx.xxx.xx" and press **Enter**.
   ('xx.xxx.xxx.xx' is the WorkCentre IP Address, which can be found on the Configuration Report under Section 'TCP/IP Settings'), or select it from the drop-down list if previously used.

4. Select the "**Index**" icon in top right hand side of web page.

5. Select "**Manual Upgrade**".

6. Select the Browse button and locate the required file for a WorkCentre:
   D050307000_00_1.DLM

7. Select the 'Install Software' option. A pop-up will be shown with the message 'File has been submitted'; select **OK**.
   If a pop-up appears displaying "File has not been submitted", repeat the process from Step 4, ensuring the correct filename has been used.

Within two minutes, the WorkCentre will go into upgrade mode. A message will be displayed on the WorkCentre User Interface, indicating that the software upgrade is about to start. During the actual upgrade the WorkCentre will not be available via the network.

Soon after this, the Upgrade Interface window will be displayed on the WorkCentre User Interface, showing the upgrade progress of all relevant modules.

The system will automatically reboot. The message 'Restoring Configuration Settings; Please Wait' will then be displayed.

After the reboot has completed, the system will display the message "Ready to Scan your job". The upgrade is now complete. The WorkCentre will initialise, then after a delay it will automatically print a Configuration Report; this delay may be several minutes. All the settings will then have been restored, and the WorkCentre will automatically re-connect to the network.

Confirm the Upgrade

Once the upgrade is complete, confirm the new software version using the 'Machine Software' page on the 'Maintenance ' tab on the PC. This displays the software set number, which should be 5.03.07.000

If a fax-card is fitted, check that the fax screen appears when the fax tab is selected. If not, power the machine off/on.

If you see the following message 'Local Interface problem detected. Please switch the machine off and on again' displayed on the user interface, press the side button to perform a quick restart.

The WorkCentre is now ready for use.

APPENDIX A

The document, *dc06cc0410 How to Upgrade Multifunction Devices* contains alternative upgrade methods. This and other customer tips about Xerox multifunction devices are available at the following URL: http://www.office.xerox.com/support/dctips/dctips.html

For further information/troubleshooting please refer to http://www.support.xerox.com/