

# WorkCentre 5632/5638/5645/5655/5665/5675/5687

## Digital Copier Upgrade Procedure

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### Purpose

The purpose of this ReadMe is to enable Service Technicians to upgrade a WorkCentre to version **20.120.32.000**. The upgrade process will take about 15-20 minutes. The WorkCentre will be inoperable during this time. Please make sure that the WorkCentre is free of faults and jams before commencing any part of the upgrade.

### Upgrade Requirements

To perform this upgrade, the following will be required:

1. The DC\_20-120-32-000.ugd upgrade file. IMPORTANT: This file must be extracted from the **WC56xxMBCCopier.exe** before it can be used.
2. A PC with the Xerox Utilities Tool version 20.00.0010 or later installed. By default, there will be an icon called 'Software Upgrade' on the desktop. A copy of the Xerox Utilities is supplied with each CopyCentre machine (in the left-hand side pocket). Updates are available from [www.xerox.com](http://www.xerox.com).
3. A type A->B USB cable of 1.5m length or less.

### Upgrade Process

1. Power on the WorkCentre.
2. Plug the USB cable from a USB port on the PC into the back of the WorkCentre.
3. On the PC, start the Software Upgrade tool and click on 'Select File' button.
4. When browser window appears, select the file DC\_20-120-32-000.ugd.
5. Select the "Upgrade" button to confirm you want to install this software version. This stage may take up to 15 minutes, during which the progress will be indicated both on the WorkCentre screen and on the Utilities tool.

Once the upgrade is complete, the Software Upgrade tool will display the Upgrade Status Report, which should display 'Software Upgrade Successful' against the different modules, with no failures. Some modules may show 'Software Upgrade Not Required'; this is normal. Close the tool by clicking on the [OK] button.

The system will automatically reboot. The message "Restoring Configuration Settings; Please Wait" will then be displayed on the WorkCentre user interface. Wait until 'Ready to scan your job' message is displayed.

6. Confirm the new software version by pressing the "Machine Status" hard key (the lowest blue button on the right hand side of the WorkCentre user interface screen), then selecting the "Machine Details" button. Check the System Software Version is now 20.120.32.000.

The WorkCentre is now ready for use.

For further information/troubleshooting please refer to <http://www.support.xerox.com/>

Other Tips about Xerox multifunction devices are available at the following URL:

<http://www.office.xerox.com/support/dctips/dctips.html>

