

Xerox Color 550/560 Printer Integrated Fiery® Color Server



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Dear Xerox Color 550/560 Integrated Fiery Color Server customer:

The Xerox Integrated Fiery Color Server for your Xerox Color 550/560 Printer can now be upgraded with the 1.0SP1.1 software patch.

NOTE: Your system must be at version 1.0 with composite patch 1-16C6H7 prior to installing this software. This patch replaces previously released patch 1.0SP1. If your system also has 1.0SP1 installed, any patches installed after SP1 must be re-installed after this SP1.1 patch.

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 097657150	On some systems, multiple instances of composite patch 1-16C6H7 can become installed.
2. 171237756	If you have your first priority paper tray dedicated to LEF letter or large stock, no SEF letter loaded in any tray, and you send an SEF letter job programmed to auto tray select, the job will fault with an "Input tray is dedicated for different media message" instead of asking you to load SEF paper in an available tray.
3. 322511127	When printing an image from Photoshop, it prints shifted down and right on the page.
4. 335928840	Scan templates created with TIFF as the file format display as JPEG at the printer user interface though they are TIFF when retrieved.
5. 365486387 193971883 485874214 547251858 671086569 832011948 915041315	Using CWS, you cannot program a job as booklets and no covers which can result in undesired blank pages when you do not want a cover. NOTE: To program a job for booklet imposition and no cover, you program the job to print on both sides for front covers and print on any side for back cover. NOTE: To program a job via print driver, you must also install driver patches 1-1AYIWQ (EFIGS) or 1-19YAO2 (Nordic) in addition to 1.0SP1.
6. 385865246	When you import scan template backup files multiple times, eventually the imports will start to fail.

- 7. 480913037 TIFF scans arrive in Docs tab of Fiery WebTools as 0-byte files.
- 8. 556080667 For some file formats, SMB scan output does not match the format set in the scan template.
- 9. 576540310 543545930 You cannot program a stapled booklet with more than 20 sheets if you have the Booklet Maker Finisher option (it should allow up to 25 sheets).

NOTE: *Not all child SPARs will be listed in this letter.*

In addition to the above SPAR fixes, this patch includes the following previously released SPAR and other patches:

Patch Name	SPAR #	Description
1-19QN7Z (server side)	183170851	The document settings tab is not available in the driver properties.
	224227985	A conflict message occurs when you select 3-hole punch and double left staple.
	723617785	The Orientation Override option is missing in Command Workstation.
1-19WC22	170093156	You cannot select tray 6 or 7 for the Input Tray when calibrating.
1-1A5GUR	N/A	Jobs submitted via driver to an LPR port do not show up in Command Workstation until the Fiery is rebooted.
1-1AFUG7	774607857	A 45-360 fault code occurs intermittently on some systems resulting in unnecessary replacement of the VSEL board.