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Technical Bulletin

Installing the ICC_Profile_Patch for the CX Print Server for the Xerox 700 Digital Color Press

Problem description

When you select the **Use Embedded ICC Profile** check box in the **Color** tab and then process the file, the RTP file is corrupt.

Solution

To resolve this problem, install the **ICC_Profile_Patch** patch.

Installing the patch

1. In the CX print server workspace, from the **File** menu, select **Exit**.
2. Download and save the **ICC_Profile_Patch.exe** file to any location.
3. On the CX print server, locate and then double-click the **ICC_Profile_Patch.exe** file.

   Note: The patch installation process may take up to two minutes.
4. When the installation is completed, click **Finish**. The CX print server will restart.

5. To verify that the **ICC_Profile_Patch** is installed, perform the following actions:
   a. From the **Help** menu, select **About**.
   b. In the **Updates** box, make sure that **ICC_Profile_Patch 08-Nov-2011** appears.

Uninstalling the patch

Perform the following procedure to uninstall the **ICC_Profile_Patch**.

1. Exit the CX print server software.
2. From the **Start** menu, select **Setting** > **Control Panel**, and then double-click the **Add or Remove Programs**.

3. From the **Currently installed programs** list, select the **ICC_Profile_Patch** and then click **Remove**.

4. Click **Yes**, to confirm removing the patch.

5. In the InstallShield Wizard, click **Finish**.
6. Start the CX print server software.
7. From the **Help** menu, select **About** and verify that the patch was successfully removed.

About Print On-Demand Solutions Group

The Print On-Demand Solutions Group develops high-performance CREO Color Servers and workflow solutions for a wide range of digital production printers and presses. CREO Color Servers offer the digital printing industry leading workflow connectivity solutions. They utilize intelligent, JDF-enabled automation of all print-production steps to help drive business performance and profit.

This independent unit of Eastman Kodak Company continues to unlock the power of print on-demand to maximize customers' success in digital printing and workflow solutions.

For more information about CREO Color Servers, visit www.creoservers.com.

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