

August 2008

Dear Xerox DC250/240 customer:

Your DocuColor 250/240 bustled Fiery Color Server can now be upgraded with the enclosed patch **1-YNN0J**.

NOTE: *Your system must be at version 1.2 with patch 1-XVE1A prior to installing this software.*

We tested this updated software release specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software kit contains fixes for the following SPARs:

SPAR Release		SPAR #	Description
SPAR kit version			
1-YNN0J	1.	837533429	Cancelling the job with an Out of Paper message locks the message in memory.
	2.	-	Quark file hangs if batched with a PDF file. (1-YIKQT)

NOTE: *Not all child SPARs will be listed in this letter.*